

## Japan National Holiday (27 Dec 2025 – 4 Jan 2026) & MISUMI Malaysia Business Hours During Year End

### 1. Shipments & Orders During Japan National Holiday (27 Dec 2025 – 4 Jan 2026)

Please be notified that there will be no shipments from Japan. Japan-based suppliers will be on holiday during the national holiday period from 27 December 2025 to 4 January 2026.

Items shipped from Japan	
Last Shipment Date from JPN	Shipment Resumes from JPN
26 Dec 2025 (Friday)	5 Jan 2026 (Monday)

### 2. MISUMI Malaysia Business Hours & Early Processing Cut-Off

Kindly take note of our adjusted business hours and early processing cut-off times on the following days:

Holiday	Date	Business Hours (MYT)
Christmas Eve	24 Dec 2025	9:00 AM – 3:00 PM
New Year's Eve	31 Dec 2025	9:00 AM – 1:00 PM

#### **Cut-off time for inquiries, emails, and related order processing:**

**12:00 noon (MYT) on 24 & 31 December.**

Emails received after this time will be handled on the next business day.

#### **Important Notes: -**

- Lead times for certain items may be longer than usual.
- Items requiring lead time confirmation from Japan suppliers may only be confirmed after the holiday.
- Some items may experience extended shipping lead times (days-to-ship).
- Delivery delays may occur due to high shipment volume following the holiday.
- Cancellation requests related to Japan suppliers submitted between 27 Dec 2025 and 5 Jan 2026 may not be accepted and are subject to confirmation. Hence, please review the lead time (ship date) thoroughly before placing an order.

We will respond to all inquiries promptly once Japan suppliers and MISUMI Malaysia resume normal business operations.

Thank you for your kind understanding and continued support.

Wishing you a Merry Christmas and a Happy New Year!

Thank you,

Customer Service Team  
Customer Relations Department  
MISUMI Malaysia Sdn Bhd